# Supplement Agenda

Health and Well-Being Board

Tuesday, 27 February 2018, 2.00 pm County Hall, Worcester

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## Health and Well-Being Board Tuesday, 27 February 2018, 2.00 pm, Council Chamber, County Hall

#### Membership

Full Members (Voting):

Mr J H Smith (Chairman) Cabinet Member with Responsibility for Health and Well-being

Dr C Ellson (Vice Chairman) South Worcestershire CCG

Ms J Alner NHS England

Dr R Davies Redditch and Bromsgrove CCG

Catherine Driscoll Director of Children, Families and Communities

Mr A I Hardman

Cabinet Member with Responsibility For Adult Social Care

Mr M J Hart

Cabinet Member with Responsibility for Education and Skills

Dr Frances Howie Director of Public Health
Dr A Kelly South Worcestershire CCG

Dr C Marley Wyre Forest CCG

Peter Pinfield Healthwatch, Worcestershire

Mr A C Roberts Cabinet Member with Responsibility for Children and Families

Steve Stewart Chief Executive

Simon Trickett Redditch & Bromsgrove & wyre Forest Clinical Commissioning

Group

**Associate Members** 

Mrs C Cumino

Kevin Dicks

Cllr. Gerry O'Donnell

Cllr Margaret Sherrey

Voluntary and Community Sector

District Local Housing Authorities

South Worcestershire District Councils

North Worcestershire District Councils

Chief Supt. M Travis Westmercia Police

## **Agenda**

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All the above reports and supporting information can be accessed via the Council's website at http://worcestershire.moderngov.co.uk/uucoverpage.aspx?bcr=1

Date of Issue: Friday, 16 February 2018





## HEALTH AND WELL-BEING BOARD 27 FEBRUARY 2018

## STP UPDATE

## **Board Sponsor**

Dr. Frances Howie, Director of Public Health

#### Author

Dr. Frances Howie, Director of Public Health

## **Priorities**

Good Mental Health and Well-being throughout life	Yes
Being Active at every age	No
Reducing harm from Alcohol at all ages	No
Other (specify below)	

## **Groups of particular interest**

Children & young people	Yes
Communities & groups with poor health outcomes	Yes
People with learning disabilities	Yes

## Safeguarding

Impact on	Safeguarding Children	No
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Impact on Safeguarding Adults No

## Item for Decision, Consideration or Information

Consideration

## Recommendation

The Health and Well-being Board is asked to:

- 1. Note the Statement of Collaborative Working which has been drawn up through the Sustainability and Transformation Partnership (STP) Board for discussion at Board level across the two Counties
- 2. Confirm a system commitment to adopting these principles in the next phase of collaborative work towards an Integrated Care System.

## **Background**

- 1. The Health and Well-being Board has received regular updates on the development of the STP. The work of the STP Partnership continues into a new phase, defined by the STP Plan itself and the renewed NHS focus on strengthening integration. NHS organisations are now planning for stronger integration across the system, including between acute providers, primary care providers, community care providers, and commissioners. Local Authorities are active partners in these plans.
- 2. The STP Partnership have agreed that it would be helpful for its members to agree a set of principles to guide this next stage of work. These will provide a framework for the work, recognising some of the key themes which have emerged over the last few months of working together.
- 3. This list of principles is set out below, and each of the organisations who make up the STP Partnership will now take this list to their Boards for discussion and approval.

## Herefordshire and Worcestershire Sustainability and Transformation Partnership

## Statement of Commitment - Collaborative Working and progressing the development of an Integrated Care System for Herefordshire and Worcestershire

The Five Year Forward View document outlined a vision of a more integrated health and social care system which provides holistic care to local people. It is now well accepted that there are substantial benefits to be gained by working as a system in a more integrated way. Whilst the exact approach to integrated care is still yet to be defined we are keen as an STP to work together to maximise the benefits and health outcomes for local people.

This commitment statement outlines our broad commitment to the principles and benefits of working together in a more integrated way. It does not intend to define or commit individual organisations to a future state as the detail of this is still unclear but offers the assurance from all organisations that they are committed to work in partnership moving forward. Any formal structural changes will be progressed through our normal governance arrangements.

We have agreed the following principles:-

- 1. We, the partner organisations of the Herefordshire and Worcestershire Sustainability and Transformation Partnership (STP), jointly affirm our commitment to progress towards an Integrated Care System (ICS) across Herefordshire and Worcestershire which focuses on improving local services and puts local people at the heart of everything we do.
- 2. We are committed to co-production with patients and the public in the design, delivery and transformation of services.
- 3. We will continue to recognise and value a 'place' based approach which finds 'local solutions to local problems'. We recognise that there are two county based sub-systems within our

- STP, Herefordshire and Worcestershire, as well as a number of neighbourhoods and localities which we will respect and reflect in planning and delivery processes.
- 4. Our focus will be the "Triple Aims" set out in the NHS Five Year Forward View. We will achieve the best possible balance between improved health outcomes, care and quality and finance and efficiency for our local population. We recognise that our finance and efficiency challenge is substantial and will require significant effort to remove future costs from the system.
- 5. Our intention is that over the next year, the Sustainability and Transformation Partnership Board will evolve into a Shadow ICS Board whereby the local health and care system will work collaboratively to plan and deliver needs assessed, health and social care for our population.
- 6. The exact nature of how our Shadow ICS will operate will be jointly agreed over the coming months. In this process all partners will be treated equally although organisational statutory functions and responsibilities will be recognised and respected. Any proposal to transfer responsibilities to the Shadow ICS Board would require agreement of the respective organisation and the appropriate governance arrangements through delegated authority.
- 7. We recognise the crucial role of the local authority statutory public health function which provides specialist advice to the NHS and a broader duty to improve health and well-being.
- 8. Our emerging ICS would wish to explore opportunities for joint working and delegation with NHS England and NHS Improvement over time including direct commissioning, regulatory functions and performance management.
- 9. We will work with our neighbours in England and Wales to plan and deliver appropriate pathways beyond our Herefordshire and Worcestershire footprint where a bigger population base is required.
- 10. We recognise the key role played by primary care and we will work together to facilitate the development of General Practice in accordance with GP Forward View expectations.
- 11. Our emerging ICS will support provider integration and Alliances to support the delivery of integrated and aligned services between and across providers. This will support our expectation of a move towards our collective leadership for individual and population-based health care. This may, over time, facilitate providers choosing to work more formally as Integrated Care Systems and Organisations. The timelines and approach may differ across Herefordshire and Worcestershire.
- 12. Collaborative working between health and social care, integrating systems where feasible to improve outcomes, will be a key part of our developing system.
- 13. It is recognised that the changes above will impact on the current partner organisations. We are however committed to putting local people before organisations.
- 14. As partners, we wish to take every opportunity to enhance joint working and reduce avoidable duplication and unnecessary bureaucracy.

- 15. We recognise that strong system leadership including the active involvement of our clinical leaders is crucial to our success.
- 16. We will adopt a unitary approach to seeing through difficult decisions once we have collectively agreed them.
- 17. We will be ambitious in our timelines to progress this agenda in accordance with national requirements. We will work together at pace to challenge ourselves and each other to deliver our aims. We expect to make real progress in 2018.

## Legal, Financial and HR Implications

3. N/A

## **Privacy Impact Assessment**

4. N/A

## **Equality and Diversity Implications**

An Equality Relevance Screening has been completed in respect of these recommendations. The screening did not identify any potential Equality considerations at this stage. Separate programme plans for service change will require further consideration during the planning and consultation process.

## **Contact Points**

County Council Contact Points
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Worcestershire Hub: 01905 765765

<u>Specific Contact Points for this report</u> Frances Howie, Director of Public Health Tel: 01905 846503

Email: fhowie@worcestershire.gov.uk



## HEALTH AND WELL-BEING BOARD 27 FEBRUARY 2018

## CHILDREN AND YOUNG PEOPLE'S PLAN 2017-2021 Update

## **Board Sponsor**

Catherine Driscoll: Director of Children, Families and Communities

#### **Author**

Sarah Wilkins, Assistant Director: Families, Communities and Partnerships

#### **Priorities**

Older people & long term conditions	No
Mental health & well-being	Yes
Being Active	Yes
Alcohol	Yes
Other (specify below)	

## **Groups of particular interest**

Children & young people	Yes
Communities & groups with poor health outcomes	Yes
People with learning disabilities	Yes

## Safeguarding

Impact on Safeguarding Children	Yes
Key outcome of CYPP is to ensue children and young	
people are safe from harm	

Impact on Safeguarding Adults

Pelivery of the CYPP includes appropriate identification, support and provision for vulnerable parents and carers

## Item for Decision, Consideration or Information

Information and assurance

## 1. Background

In July 2017 the Heath and Well Being Board (HWBB) approved the new Children and Young People's Plan (CYPP) for 2017 to 2021 and agreed that the plan would act as framework for a whole-system response to improving outcomes for children, young people and their families.

The HWBB also recommended to the range of agencies and organisations represented to seek approval for the CYPP to be adopted within their respective individual agency policy frameworks.



## 2. CYPP Governance and partnership

There are currently five aspects to the CYPP implementation Plan. The first bring together a collection of underpinning areas for development and the remaining four relate to specific areas of improvement.

People, Partnerships and Participation

This area focuses on;

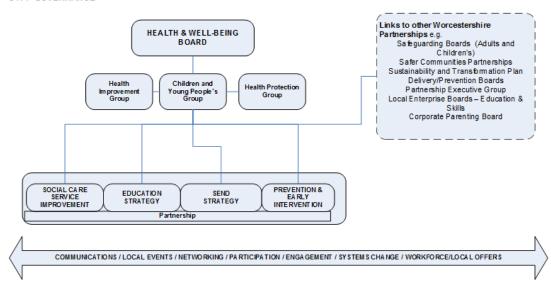
- increasing the voice of children, young people and their families across all provision including co-production of services, taking into account the aspirations of the children, young people and their families,
- strengthening existing partnerships and enabling opportunities to form new ones
- celebrating success and children and young people's achievements
- understanding, sharing and building on the good work that is already taking place within services and organisations and
- working together to develop the wider workforce and applying a system change approach to overcome barriers.

The remaining four areas of the implementation plan relate to strategies and delivery plans. All of these require a whole system / partnership approach as outcomes cannot be achieved by one organisation on their own.

Social care service improvement Prevention and early intervention Education and skills Special Education Needs and /or Disabilities

The governance framework model demonstrates how the sub group of the HWBB can apply partnership working linked to the set of established and developing strategies that have set out the key success measures for the Children and Young People's Plan.

CYPP GOVERNANCE



## **AGENDA ITEM 9**



## 3. How we are delivering the CYPP

## Delivery by strategy

During quarter three work was undertaken to map strategic plans across the priorities at a partnership and county level to gain a picture of how priorities are being delivered.

During the next quarter this mapping will continue across the other partner organisations and at a district and community level.

In addition the overall implementation plan needs to develop to include the overarching activities of strategies and the key performance measures being applied to measure success.

The Children and Young People's Sub Group recognise there is intent and activity across Worcestershire to improve children and young people's lives. However members of this group recognise that further work is required to highlight and recognise for the CYPP the key outcome performance indicators as identified through related strategies and plans.

This would then enable and use the framework of HWBB and Joint Health and Wellbeing Strategy to guide partnership working to align policies, services, resources and activities and enable joined-up action to tackle issues that will benefit from multiagency working.



## **AGENDA ITEM 9**

	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Priority 6	Priority 7	Priority 8	Priority 9	Priority 10	Priority 11
Strategy or Partnership Plan (include a link to where it is on webpages)	Help children live in safe and supportive families and communities	Promote safe, healthy and positive relationships	Support children to have the best start in life and be ready for learning	Provide Access to a quality and appropriate education/learni ng experience for all		Improve outcomes for our most vulnerable children and young people	Increase young people's voice in community life, participation and engagement in developing services	Increase access to safe and affordable activities and places to go outside school	Increase physical activity and healthy eating	Improve social, emotional mental health and well being outcomes	Support young people, parents and carers to overcome the barriers to sustained employment
Education and Skills Strategy (in development)											
JHWS Good mental health & Wellbeing Action Plan											
JHWS Physical Activity Action Plan											
JHWS Reducing Harm from Alcohol Plan											
Joint Health & Wellbeing Strategy (JHWS)											
Local Maternity System Plan											
SEND Strategy											
Service Improvement Plan											
STP (all workstreams)											
Suicide Prevention Action Plan											
WCSB EH Strategy											



## 4. What the mapping is telling us

Priority	What the mapping is telling us
Help children live in safe and supportive families and communities	The mapping shows that the current or developing partnership strategies
2. Promote safe, healthy positive relationships	comprehensively cover these priorities.
3. Support children to have the best start	
in life and be ready for learning 4. Provide access to a quality and	
appropriate education/learning experience for all	
5. Prepare young people for adult life	
6. Improve outcomes for our most vulnerable children and young people	
10. Improve social, emotional mental	
health and well-being outcomes  11. Support young people, parents and	
carers to overcome barriers to sustained	
employment	
7. Increase young people's voice in community life, participation and engagement in developing services	This priority is the theme of an event on 28 <sup>th</sup> February 2018. The planned outcome of this event is the production of a partnership strategy and key messages for the approach for the participation and engagement of children and young people.
8. Increase access to safe and affordable activities and places to go outside of school	Your Life Your Choice (YLYC) website now includes 'all age' information, advice and guidance for children and families as one 'family' access point for all citizens, professionals and providers. There is a marketplace for providers to advertise their activities and events. The site has been promoted to all CYPP partners to share and maintain information on their services. We recognise more information is available on a local level. This will be identified through the District mapping.
9. Increase physical activity and healthy eating	Is addressed by the relevant Joint Health and Wellbeing Strategies (JHWS). We recognise more information is available on a local level. This will be identified through the District mapping. The Sports Partnership has also suggested a countywide approach to this priority and discussions are taking place between them and the Prevention and Early Intervention Group.

## 5. Snapshot Survey – Where are we now?

The online survey completed by 75 organisations, agencies and teams in Worcestershire between September and November 2017.

Part of the engagement phase, the purpose of the Snapshot survey was to understand how partners currently deliver against the 11 priority areas of the CYPP.

The results from the survey can be used to help identify any gaps in delivery and stimulate further opportunities for partners to work together to achieve the best outcomes for children and young people in Worcestershire and plan delivery going forward.

The full list of organisations completing the survey is available in the full report on the website: Worcestershire\_children\_and\_young\_people\_our\_plan

Respondents were asked to identify the sector they work in.

Organisation Sector	Number of snapshots
Education (including Early Years)	13
Community Safety	7
Voluntary and Community Sector	28
Health	5
Sport & Leisure	7
Local Business	0
Training Providers	0
Local Authority	22
Other	9
Total	91

(Note – Organisations were able to select more than one option).



## **AGENDA ITEM 9**

- **6.** For each of the 11 priorities in the CYPP, organisations were asked to indicate whether:
- The priority was their core business
- They **do some** work on this priority
- The organisation does not work on this priority

Priority		rganisations	% organisations
		Some Work	working on
Are safe from harm			
<ol> <li>Help children live in safe and supportive families and communities (homes and places)</li> </ol>	24	39	84%
Promote safe, healthy positive relationships	30	31	81%
Reach their full potential			
Support children to have the best start in life and be ready for learning	21	27	64%
<ol> <li>Provide access to a quality and appropriate education/learning experience for all</li> </ol>	23	30	71%
5. Prepare young people for adult life	30	27	76%
Improve outcomes for our most vulnerable children and young people	37	29	88%
Make a positive contribution in the	ir lives		
<ol> <li>Increase young people's voice in community life, participation and engagement in developing services</li> </ol>	18	43	81%
<ol> <li>Increase access to safe and affordable activities and places to go outside of school</li> </ol>	26	30	75%
Live healthy, happy and fun filled	lives		
Increase physical activity and healthy eating	14	44	77%
10. Improve social, emotional mental health and well-being outcomes	36	31	89%
11. Support young people, parents and carers to overcome barriers to sustained employment	19	27	61%

## **AGENDA ITEM 9**



## 7. Partnership Event - Where are we now? - 20th November 2018

The event brought together 78 delegates from a range of organisations to discuss the 11 priorities in the Worcestershire Children and Young People's Plan (CYPP), to understand and share what is already being done to achieve them and any further activity required.

Having such a rich mix of agencies meant that a number of different perspectives were presented and delegates could further their understanding of what other organisations are prioritising and where they could work together.

The event opened with introductions from strategic leaders and a Cabinet Member Representative expressing their vision for the achievement of the four ultimate outcomes.

Table discussions were on each of the priorities and included:

- How do we make this happen how do we move this priority forward?
- Do you know each other? Do you work together? Who is missing?
- Are there groups/networks that already exist does one need to be set up?
- What are the things we need to work on together?
- What are the challenges/issues? What might we need to unblock?
- What would you like to happen next?

A number of resources collated from the Snapshot Survey were provided to support the discussions.

A wide range of feedback was collected which can inform the plan moving forward, this can be found on the website: <a href="Event Report">Event Report</a>

## 8. Partnership at work

## #Be Cyber Smart Campaign

The West Mercia Police #Be Cyber Smart campaign was launched in partnership in October 2017. Several CYPP Partners have worked with West Mercia Police to support the campaign. #BeCyberSmart will help to raise awareness of the effects of cyber bullying and provide advice to parents and young people on how to protect themselves online.

Following feedback from the Children, Young People, Parents and Carers survey in July 2017 <u>link to the survey</u> and national statistics showing that bullying is one of the biggest issues and concerns for young people and parents, a number of partners have worked together on a campaign against cyberbullying and online harassment.

During January and February two events were held at The Hive in Worcester. These were drop-in session for children, young people and parents, with partners offering practical advice about how to keep safe in the cyber world. All Worcestershire Schools were invited to attend.

#### Contents included:

- Advise on being #BeCyberSmart from West Mercia Police and the South Worcestershire Community Safety Team
- 'SELFie Where's the HARM?' the local premiere of this film made in Worcestershire. The film is for Key Stage 4 and above, and was made available to schools together with the teaching resources
- Family Learning an interactive session for children and parents to work together
- KOOTH Free, safe and anonymous online support for young people
- Additional resources available to schools information about Jenny's Story (a film for Key Stage 4) was available at the event, together with the teaching resources for future use.

## Other events - Adverse Childhood Experiences

The Adverse Childhood Experiences (ACEs) Workshop was held on 24<sup>th</sup> January 2018. Attendance was promoted to partners directly via email and through the Events section of the CYPP website.

## Our next event 'Participation and engagement – is everyone's business'

A CYPP Priority 7 'Participation and engagement' – is everyone's business' event is planned for the 28th February 2018.

All partners have been invited to attend this event, whether they are actively involved in or would like to be in participation and engagement of children, young people and families.

The planned outcome of this event is production of a partnership strategy and key messages for the approach for the participation and engagement of children and young people. The event will also include a session on Plain English by Sandy Bannister WCC Corporate Equality and Diversity Manager.

More details of the event can be found on Eventbrite via this link https://www.eventbrite.co.uk/e/participation-and-engagement-everyones-business The multi-agency Youth Engagement Network Group (YENG) already meets regularly and will act as a lead for this priority going forward. Members of the group have been actively involved in planning the 'Participation and engagement' event and will contribute on the day.

## 9. Communication

## Website

The CYPP website has now been improved and it includes the feedback from the event and the Snapshot Survey results as well as useful documents and the CYPP logo which all partners can use.

http://www.worcestershire.gov.uk/cypp

## Yammer

The Connecting Families Network has been expanded to become the Children and Families Network. The network is accessible by all organisations and already has groups for some of the Priorities established eg Priority 7 <u>Yammer - Participation</u> and Engagement

Delegates from all of the events have been invited to join the network and either use existing groups or create new groups to collaborate and share information. (Data Protection rules are applied).

## 10. Challenges

As well and the four outcomes and the 11 priorities the CYPP includes two further sections:

- What are we going to do?
- How we'll know if we've made a difference

The next stage of implementation is to review the prioritisation of issues to address and recognise the key performance measures for monitoring of success that align to organisational strategies.

#### 11. Recommendations

Noting progress Board members are asked to approve an action to review and if necessary revise the Terms of Reference for the Children and Young People's Sub Group of the HWBB (currently known as the Connecting Families Strategic Group) to ensure that the action plan for full implementation of the CYPP can be established.

## Legal, Financial and HR Implications

None for this report

## **Privacy Impact Assessment**

Not required for this report.

## **Equality and Diversity Implications**

All partners acknowledge that Equality of opportunity and inclusion are key to the success of the CYP. Equality impact analysis will be carried out where appropriate

and findings will be used in developing inclusive engagement and in service planning and delivery.

## **Contact Points**

County Council Contact Points
County Council: 01905 763763
Worcestershire Hub: 01905 765765

<u>Specific Contact Points for this report</u>

Name, Allie Webster - partnerships officer

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## **Supporting Information**

http://www.worcestershire.gov.uk/cypp

## **Background Papers**

In the opinion of the proper officer (in this case the Director of Children, Families and Communities) the following are the background papers relating to the subject matter of this report:

- Health and Wellbeing Board Report February 2017
- Health and Wellbeing Board Report April 2017
- Health and Wellbeing Board Report July 2017





## HEALTH AND WELL- BEING BOARD 27 FEBRUARY 2018

## HOUSING MOU TASK AND FINISH GROUP PROGRESS REPORT

## **Board Sponsor**

Dr Frances Howie
Director of Public Health

#### Author

Tim Rice

Senior Public Health Practitioner

## **Priorities**

Older people & long term conditions	Yes
Mental health & well-being	Yes
Being Active	No
Alcohol	No
Other (specify below)	

## **Groups of particular interest**

Children & young people	Yes
Communities & groups with poor health outcomes	Yes
People with learning disabilities	Yes

## Safeguarding

Impact on Safeguarding Children	Yes
Impact upon some children in terms of meeting their	
physical disability	

Impact on Safeguarding Adults

Yes

Impact upon some vulnerable adults in terms of their physical disabilities and wellbeing.

## Item for Decision, Consideration or Information

Consideration

## Recommendation

- 1. The Health and Well-being Board is asked to:
  - a) Note the contents of the report and the progress made to date on joint agency work on the housing and health Memorandum of Understanding (MoU)
  - b) Review current and future commissioning arrangements and opportunities to support the ambition of the MoU.
  - c) Formally incorporate Local Housing Authorities into relevant BCF planning.

- d) Ensure that housing is embedded to the development work relating to the new CCG Neighbourhood teams and the Adult Social Care Three Conversation model.
- e) To hold a Board development session on housing and embedding the MoU principles and practise, specifically relating to 3-5 above, following which the Board agrees the next steps for the MoU Task and Finish group and/or project managed groups to progress this work.

## **Background**

- 2. Further to the report to the Health and Wellbeing Board on 10/10/17, this report summarises progress across the partnership in embedding the principles of the MoU and proposes recommendations for the Board to consider and action as necessary.
- 3. The Board is reminded of the key objectives of the MoU, namely "to enable improved collaboration and integration of healthcare and housing in planning, commissioning and delivery of homes and services" and "developing the workforce across sectors so that they are confident and skilled in understanding the relationships between where people live and their health and well- being and are able to identify suitable outcomes to improve outcomes". The Government wishes to see enhanced co-operation with housing and is refreshing and relaunching the MoU nationally in 2018.
- 4. There have been three half day workshops in June and October 2017 with the most recent workshop in January 2018, which included a contribution from the national strategic lead for Foundations, a Government sponsored organisation that supports Care and Repair agencies. There has been attendance at these workshops by the key statutory agencies. Much of the focus has been on setting out and understanding the roles and responsibilities of housing and other agencies and how in the interim, practical progress on joint working can be made.
- 5. What is apparent from the cross agency discussions on the MoU principles is that the system is more complex than had been anticipated, with variable understanding of the current systems and in particular the roles and responsibilities of District Local Housing Authorities (LHA's) and opportunities that closer cooperation would bring, particularly in supporting people's independence at home. It is clear that strategic planning and commissioning is historically fragmented and although there is some effective co-operation between agencies, this is not consistent and led strategically from the MoU perspective.
- 6. There are some specific developments taking place as a result of the work by the MoU T&F group. A short review has been started by Public Health to explore the whole system to better understand challenges and inefficiencies relating to adaptations and repairs to people's own homes. This has already begun to identify some key reoccurring themes which, if addressed could improve the cost effectiveness and quality of services in place to help keep people independent at home. Aligned to this work is the current review of community Occupational Therapy (OT) by the Health and Care Trust in conjunction with partners, including LHA's. This should ensure a more collaborative approach to improvement and innovation and assist the OT service, which has been struggling with capacity and resulting in delays to parts of the housing system, notably around DFG's. A response to these problems has been for the employment of additional OT capacity

by the LHA's, which while resolving the immediate problem of delays, further fragments an already complex system.

- 7. A further example of progress is the CCG's looking at how they can integrate the work of the LHA's into the wider operational pathways of the new Neighbourhood Teams and formalising into the clinical co-ordination hubs (known as Single Points of Access). This would enable a GP, where they identify a patient with housing need or housing issues, to direct that person via the clinical team, who would then liaise with the housing teams to help resolve their particular issue. This would be significant progress and exactly what the MoU is aiming to achieve.
- 8. To illustrate this, Worcester City Council housing team is working closely with the St John's Neighbourhood team and formalising the housing input as part of the single point of access for information, advice and support. It is clear that both health and housing have been supporting the same residents for different purposes and closer co-operation will support more targeted support going forward. From a strategic planning perspective, housing is able to provide data on housing conditions, homelessness and affordable warmth, to enhance data that has been mapped in Neighbourhood Team areas.
- 9. The CCG's will be working with the other LHA's through the Worcestershire Strategic Housing Officers Group, to consider how this approach can be developed across the other Neighbourhood Team areas in the County.
- 10. The CCG's are keen to ensure that the learning from the MoU T&F Group is disseminated through the Alliance Boards and there have now been presentations from DC LHAs in South Worcestershire and Wyre Forest.
- 11. There is also scope to improve cross professional understanding, provide joint targeted briefings and training in multi-disciplinary teams.
- 12. Improved strategic governance is required to ensure the MoU principles are embedded and close co-operation with the Worcestershire Strategic Housing Partnership will be required. Positive developments have recently included the chair of the Strategic Housing Partnership joining the Board as the representative of the LHA's and a senior CCG representative now attending the Strategic Housing Partnership. A key priority for the Worcestershire Housing Partnership Plan is to "create a partnership approach to enable people to live as independently as possible (prevention/early intervention)". The MoU is a bridge to meeting that ambition and offers an opportunity to enhance the system to support Worcestershire residents live more independent and healthy lives. This improvement to governance is essential to cement strategic co-operation on housing matters.
- 13. The Better Care Fund guidance requires co-operation with the LHA's in the planning of the use of DFG's and the Government is requiring innovation and co-operation to support and relieve the pressures on health and social care. The statutory DFG programme significantly contributes to prevention of those pressures and keeping people independent and this is recognised by Government with significant increases in DFG budgets. The scope and impact of the DFG funding is highlighted in the BCF evaluation returns to the Board for 2016/17, with over 6,100 people estimated to have been supported to remain in their own homes. But there

are, by agreement with LHA's, opportunities to be more flexible in the use of grants and join up systems and other services more effectively.

- 14. The LHA's are already innovating, with the use of DFG funding for dementia dwelling grants (the first such approach nationally and being evaluated by Worcester University), fast track hospital discharge grant funding and direct funding of additional Occupational Therapists for housing grant work to reduce delays in the system. But there is more potential to co-operate and jointly plan through the BCF.
- 15. The MoU T&F Group are also clear that there are opportunities to better join up commissioned services to further improve health and social care outcomes. It is suggested that the Board and its constituent members will need to consider a more formal approach to strategic commissioning opportunities and to including the LHA's if the ambition of the MoU is to be met.
- 16. In scope for instance would be the recommissioning the Care and Repair agency which is about to commence. This is currently commissioned by the DC's and WCC and has a significant impact upon the prevention of hospital admissions and maintaining people in their own homes, through delivery of the DFG and minor works programmes and the provision of a range of advice and information. There is an opportunity to consider how this could be scoped in line with other commissioned services whose outcomes are related to preventing hospital admissions, effective hospital discharge and securing independent living. It is also an opportunity to review the current systems in light of the new Neighbourhood Teams and Three Conversation model.
- 17. Housing and its prevention focus will also be a major consideration for the STP and moving to the Accountable Care system will require Worcestershire to be effective in its systems understanding and co-operation, as required by the MoU. Unlike Herefordshire there are six LHA's which inevitably adds to the complexity and makes it all the more important for strong and clear strategic leadership to provide a clear direction of travel.
- 18. There are excellent strategic and operational working arrangements with housing organisations and voluntary sector organisations across Worcestershire, who provide a wide range of housing options, support and advice to enable people to remain independently at home. They have a very significant impact upon improving the health and wellbeing of local residents and they are key partners in ensuring that the approaches required by the MoU and STP are fully realised.

## Conclusion

19. The T&F group has focused upon the contribution that housing has made, and can increasingly make, to improving health and social care outcomes. Some practical developments are taking place as a result and should enhance cross agency co-operation, thus demonstrating progress against the MoU objectives (see 8 above). But there is a need to embed a stronger strategic governance and commissioning approach to make full use of resources and assets that are available across the Worcestershire system. There is a strong commitment by agencies to build on the good partnership relationships and a history of collaboration across the County. With a commitment to incorporate housing in the STP, it would be timely for the Board members to consider how to embed MoU approaches at a senior

leadership level. It is proposed that a Board development session on housing is held, to include a joint agency briefing and consideration of future working options, including what opportunities there are for closer commissioning arrangements, in particular with the LHA's.

## Legal, Financial and HR Implications

20. N/A

## **Privacy Impact Assessment**

21. N/A

## **Equality and Diversity Implications**

N/A at present.

## **Contact Points**

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